

The attention of operators is drawn to LCCP requirements set out in Social Responsibility Code Provision 6.1.1

<http://www.gamblingcommission.gov.uk/for-gambling-businesses/Compliance/General-compliance/ADR/Alternate-Dispute-Resolution-ADR.aspx>

Licensees must ensure that information about their complaints procedure is set out in their terms and conditions and that such information includes the identity and contact details of the ADR entity or entities to whom disputes can normally be referred.

Bacta ADR service will only consider disputes relating to operators who are registered with the entity. However, operators will be allowed to register after the commencement of a dispute, but registration must be complete before bacta ADR service will commence its adjudication process.

Registration with bacta ADR service

Please post. All submissions must be in English.

Name of Company:

Address:

Line 1

Line 2

Town

County

Post code

Name of principal contact for ADR purposes

Work Telephone Number

Mobile Number

Email Address

Is the company in bacta membership; Y/N

Membership number if applicable

I declare that I have read and understood bacta ADR service's Procedural Rules and compliant with social responsibility code provision 6.1.1 as issued by the Gambling Commission's LCCP requirements.

Please tick